



KAYENTIS is a software solutions provider specialized in clinical trials.

Our core competence is in patient data capture and processing solutions (eClinical Outcome Assessments = eCOA) and we are now expanding towards Decentralized Trials functionalities.

With 16 years of global experience in eCOA, Kayentis has supported more than **260 clinical trials** in **79 countries** with more than **90,000 patients**. Its head office is located in Meylan, near **Grenoble** (France), Kayentis is also present in **Boston** (USA) and **Tokyo** (Japan).

Joining Kayentis' teams means choosing a fast-growing company committed to improving clinical trials and the **well-being of its employees**.

KAYENTIS is growing! Develop your career with us!

Join an international, cohesive and dynamic team and develop new skills!

For more information about **Kayentis**, visit our [career page](#), or have a look at our [employee satisfaction survey results](#). Make sure to follow us on the social media platforms below for our latest news and updates:



IT PRODUCTION OFFICER M/F - Grenoble

The **Production Officer permanent position** is based near Grenoble (Meylan, France).

Your Mission :

As member of the production team, the Production officer:

- ✓ Organizes the production activities (Qualification, deployments, requests, incidents)
- ✓ Works closely with the implementation teams to qualify installation of Client platforms
- ✓ Installs, upgrades, and uninstalls the client platforms
- ✓ Monitors the technical and material resource needs related to operational activities
- ✓ Participates to the projects improving production and operating activities
- ✓ Handles requests related to the exploitation of customer productions:
 - Investigates alongside supports teams on incidents occurring on customers production platforms
 - Treats requests requiring restricted servers control access
- ✓ Works jointly with DevOps, IT, Programming, and software testing teams:
 - As an expert in the deployment process of our solution, he/she participates to impact analysis performance & qualification of changes in our software products on production and operating activities
 - He/She ensures a good maintenance & improvement of the documentation to perform the activity.

Your profile :

- ✓ Bac + 2 level or equivalent with specialization in computer science
- ✓ Experience of minimum 2 years in a similar environment
- ✓ Good technical fluency in IT is essential, including systems and network administration



- ✓ An experience in a similar position in an IT department is a plus
- ✓ You demonstrate rigor and reliability in execution
- ✓ You demonstrate an analytical mind
- ✓ Your English level is fluent & technical

Your benefits :

- ✓ Meal vouchers
- ✓ Flexible working hours
- ✓ Bonuses
- ✓ Bicycle allowance

Are you interested in this opportunity?

>> Contact us and send us your CV at career@kayentis.com <<